

ARE WE MEASURING THE RIGHT THINGS? MATTHIAS LINDER

CTO Network Technology - Magyar Telekom

INTRODUCTION

Magyar Telekom facts & figures

Magyar Telekom Group's operations covers three core business areas:

Residential fixed, TV and mobile communications services Small and medium sized enterprise services

Corporate services for large enterprises

Subscribers:

PSTN: 1,55 M TV: 0,85M Fixed BB: 0,8M Mobile: 4,8 M Mobile BB: 1,5M

Revenue: ~£2Bn

"Are we measuring the right things?

Network Intelligence leads to Customer Experince



THANK YOU!

